



SITE: WENDOVER HEALTH CENTRE

HOW TO ORDER A REPEAT PRESCRIPTION

This leaflet will explain:

- **The system for ordering a repeat prescription**
- **Why we have this system**
- **How it will help you**

The System

You can order a repeat prescription for medication that you have regularly and is on 'repeat' by:

- Leaving your request slip in the repeat prescription boxes available in the foyer or the box outside Dispensary
- Post if you wish for us to post your prescription back to you, you will need to include a stamped addressed envelope
- Using the link on our website www.westongrove.com to request your prescription (you will need to register to use this- please speak to Reception or Dispensary for further information)
- Taking it to Lloyds Pharmacy in Wendover who will deliver it to us

If you want your repeat prescription to go to Lloyds Pharmacy in either Wendover or Aston Clinton please mark this clearly on your prescription.

If you are asked to see a doctor before a further supply can be issued, it is important for you to do so. All patients taking repeat medication require an annual review with their usual doctor and this date is printed on your repeat prescription. You will be able to pre-book an appointment up to four weeks before your review is due. If you do not attend for your review, your prescription may not be authorised by your doctor.

If you are on stable repeat medication you may be able to have multiple prescriptions issued. This system is called Repeat Dispensing and enables the Doctor to print out a number of prescriptions in one go, eg: six one month (28 day) prescriptions, and authorise a pharmacist of your choice to then issue the medication to you on a monthly basis. This will save you submitting a repeat request to the surgery each month. Unfortunately this system is not currently available for dispensing patients however we are in the process of developing a similar system.

If you have more than one repeat medication each month, you may save money on your prescription payments by getting a prescription pre-payment certificate. These can be obtained by filling in a FP95 form available from your local pharmacy or by telephoning 0845 850 0030.

Why we have the system

To ensure that patients are receiving regular reviews and are receiving the appropriate medication for their needs. To allow us sufficient time to process your repeat medication requests, and enable your doctor to check and authorise your prescription.

How it will help you

To ensure you receive ongoing effective medication within a reasonable timescale and that you have your medication checked on an annual basis by a doctor.

If you need further clarification please contact

Useful Contact Information

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