

# BEDGROVE SURGERY BASIC PRACTICE INFORMATION

Bedgrove Surgery along with Aston Clinton Surgery and Wendover Health Centre, is part of the Westongrove Partnership.

# **Opening Times:**

Friday: 8.00am - 6.30pm

#### The Team:

Our team is made up of both clinical and non-clinical staff who all work together to encourage wellbeing in our patients by providing the highest standard of health care.

#### The Clinical Team

The Doctor team is made up of Partners, Salaried GPs and GP Registrars.

The table below shows the working pattern for each Doctor. Many of our GPs have other medical commitments and therefore work in clinic at Bedgrove on a part-time basis.

Doctor	Mon	Tue	Wed	Thu	Fri
Dr Patel (M)	AM+PM	AM+PM		AM	AM+PM
GP Partner					
Dr Sahni (F)	AM+PM		AM+PM	AM+PM	
GP Partner					
Dr Eaton (F)	AM+PM		AM+PM	AM+PM	
GP Partner					
Dr Shirley (F)		AM	AM+PM		AM
Salaried GP					
Dr Brodie (F)		AM+PM		AM+PM	
Salaried GP					
Dr Monika Tokarczuk (F)		AM	AM	AM	AM+PM
Salaried GP					
Dr Naomi Jeffery (F)	AM+PM		AM	AM	
Salaried GP					
Dr Damandeep Kochhar	AM+PM	AM+PM		AM	AM+PM
(F) Salaried GP					
Dr Gargi Chattopadhyay			AM	AM + PM	AM + PM
Dr Chris Callue (M)		AM+PM	AM + PM		AM + PM
Salaried GP					
Dr Joseph-Gubral (M)	AM+PM		AM	AM+PM	AM+PM

Registrar				
Dr Venizelou (F)	AM+PM	AM+PM	AM	AM+PM
Registrar				
Dr Yasmin (F)	AM+PM		AM+PM	AM
Registrar				

## The Nurses:

Our multi-skilled nursing team work across all three sites to provide a range of services to our patients. When you ask for an appointment our receptionists will ask you for some brief details, we are not being nosey, it is just so that we can ensure that you see the person with the right skills and experience as soon as possible.

## The Paramedics

Our team of paramedics work alongside our GPs and Nurses to provide an Urgent Care Service, go on home visits to housebound patients and support the GP team in looking after residents in Care Homes

# First Contact Physiotherapists

Our team of physios provide both telephone and face to face appointments for patients who are experiencing new onset of musculoskeletal pain. It is not suitable to see our physiotherapists if your pain is ongoing.

## The Clinical Support Team

This team includes Social Prescribers who can support patients with a variety of non medical issues, we have a Health and Well Being Coach who can help you to lose weight and support you in becoming more active. Our Pharmacist team help the doctors in ensuring that any changes to medication that the hospital makes is reflected on the patient GP records.

# The Admin Support Team:

We have a team of receptionists, care co-ordinators and a centralised admin team (CAT team) who are here to help you.

### Westongrove Recall:

The team are based at Aston Clinton Surgery and manage the health check programme for all of our patients who have long-term conditions such as Asthma Diabetes and Heart Disease. They can be contacted on 01296 633512 & 01296 633524.

#### The Attached Team:

We have a midwife, District Nurse team, Health Visitor Team.

# Appointments:

We offer both face to face consultations and telephone appointments. The length of a usual appointment is 12 minutes. We also offer appointments through Ask First. For more information on our appointment system, please see the 'How to Book an Appointment' leaflet or ask Reception about booking appointments on-line.

Please be aware that you may be offered appointments with different GPs at a different site according to your individual need.

## Repeat Prescriptions:

Please see the 'How to Order Your Repeat Prescription' leaflet

# Compliments, Comments & Complaints:

Please see the 'How to make a Compliment, Comment or Complaint' leaflet

How to leaflets are available in surgery or are on our website, the address is <a href="https://www.westongrove.com">www.westongrove.com</a>. The website also contains links to health information and enables patients to book appointments and order repeat medication.

# **Useful Contact Details:**

Bedgrove Surgery

Brentwood Way Tel: 01296 330330

Aylesbury

Bucks Email: bedgrove.surgery@nhs.net

**HP21 7TL** 

**BUC (Bucks Urgent Care)** provide out of hours medical care when the practice is closed. The telephone number is **111** 

Updated 20.1.23